

ALite Easels Troubleshooting

Why is one of the lights not working?

Check the bulb and make sure that the prongs are both securely in the light fixture.

The lightbulb is secure, but the light still doesn't work.

Make sure that the tab on the light fixture is snapped into the railing. This ensures that the electrical contact is stable.

The light fixture is in the railing correctly, but the light still doesn't work.

Examine the 'Y clip' at the top of the railing that has the light not working. Be sure that the clip is firmly in the railing (see pictures below).



The lights won't turn on at all.

Check that the plug is fully in the outlet in the wall. Double check that the plug into the lower back leg of the easel is secure.